



THE PATIENT PASSPORT: IS YOUR PATIENT FIT TO "FLY"?

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NHS Foundation Trust

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THE PROBLEM

Suboptimal management of chronic disease and comorbidities in the context of surgery can lead to¹:

- Cancellation of surgery (on the day)
- Post-operative complications
- Unplanned admissions
- Increased length of stay

TRADITIONAL REFERRAL PATHWAY

- Primary and secondary care operate in silos
- Suboptimal communication/coordination
- Patients often underprepared/unengaged when attending for surgery

SUPPORTING DATA

- Snap-shot audit of elective surgery (May/ June 2019)
- 374 *on the day* cancellations (all causes)
- 40% (145) were potentially avoidable:
 - Required further investigations
 - Not suitable for list (e.g. too high risk for day surgery)
 - Not fit for surgery (comorbidities not optimised/controlled)

PRESENTATION FOR SURGERY IS AN OPPORTUNITY:

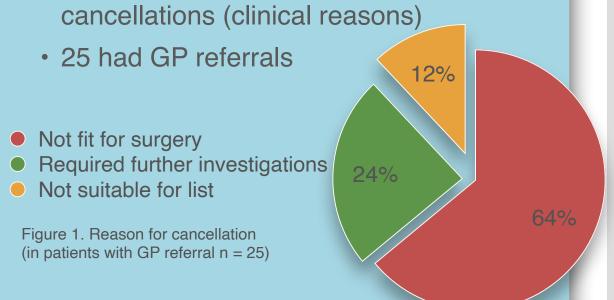
- An **opportunity** to identify disease, frailty and disability.
- An **opportunity** to optimise medical management of co-morbidities
- An opportunity to inform and empower patients regarding their health
- An **opportunity** for patients to implement positive changes to their lifestyle at a moment when they are most receptive.

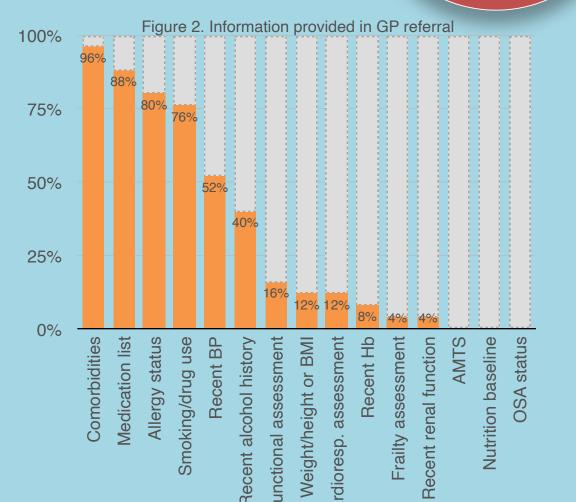
OBJECTIVES

- 1.To assesses the quality of information provided by primary care providers at the point of referral to surgical services
- 2.To develop a tool with which to support early identification and optimisation of modifiable risk factors before referral for surgical assessment
- 3.To develop a strategy to improve communication between care providers when referring for surgery

RESULTS AUDIT OF GP REFERRAL DATA

SEPT 201947 potentially avoidable *on-the-day*

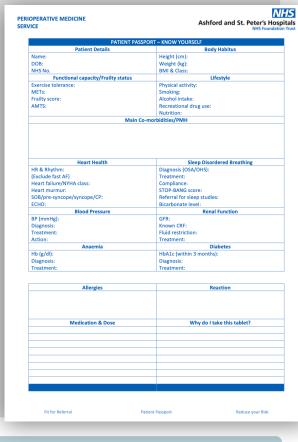




THE NEXT STEP

THE PATIENT PASSPORT

- Collaboration with primary care to pose the question: "Is the patient FIT FOR REFERRAL?"
- Referral tool (the patient passport) developed to facilitate:
- 1. Early diagnosis/screening/ management of chronic disease
- 2. Early specialist referral and optimisation of comorbidities
- 3. Functional capacity assessment & referral for prehabilitation
- 4. Medication review
- 5. Frailty/cognitive assessment
- 6. Smoking cessation
- 7. Nutrition optimisation



BENEFITS

- Improve collaborative partnerships between primary and secondary care providers
- Improve chronic disease management
- Improve theatre utilisation
- Reduce post-op complications
- Establish community links
- Improve patient experience

References: 1. NHS Improving Quality (2013) Enhanced Recovery Care Pathway, A better journey for patients seven days a week and a better deal for the NHS - Progress Review (2012/13) and level of ambition 2014/15. www.nhsiq.nhs.uk/resource-search/publications/nhs-imp-seven-days.aspx